

*Sherrie Brown Consulting, L.L.C.*

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Charles A. White, D.D.S.  
201 North 24<sup>th</sup> Street  
Rogers, Arkansas 72756

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Dr. White,

I just want to take the time to compliment you and your staff on your excellent infection control. I appreciate the fact that you have me visit your office for annual updates on current standards of care.

Your staff is very fortunate to work for a man with such high professional morals and ethics. It is so unselfish of you to pay for annual training in not only infection control, but also CPR and Medical Emergencies. Because the CPR "card" and training is good for 2 years, most professionals schedule the training every other year. This bothers me, because I have been teaching CPR for several years, and even though the card is good for 2 years, the knowledge and skill is not. I would feel so comfortable in your office if I were a patient because of the fact that your office is not only prepared, but also skilled to both prevent and recognize an emergency.

Your staff is so diligent about infection control practices and so aware of preventing the possibility of cross-contamination, that your patients can be assured that they are not at risk of being exposed to any bacteria or viruses during one of your surgical procedures.

It has been such a joy to work with you over the past 6 years and I look forward to our continued professional relationship.

Sincerely,

Sherrie L. Brown, R.D.H.